

A life full of hope, promise, and care.

2019-2020  
**IMPACT  
REPORT**

[ehca.org](http://ehca.org)



# **Being Extraordinary**

*A Mission and More...*

# A MISSION AND MORE

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I am sure everyone agrees that 2020 was the most unprecedented year in recent history. Everything started out normal enough, and then overnight almost everything we took for granted changed. I am so proud to say that we at EHCA not only adapted and adjusted early in the pandemic to carry out our mission as safely and effectively as possible, we also continued to do other things to further develop the infrastructure of the agency.



This included taking care of our clients and team and implementing our strategic plan to help perpetuate our services well into the future.

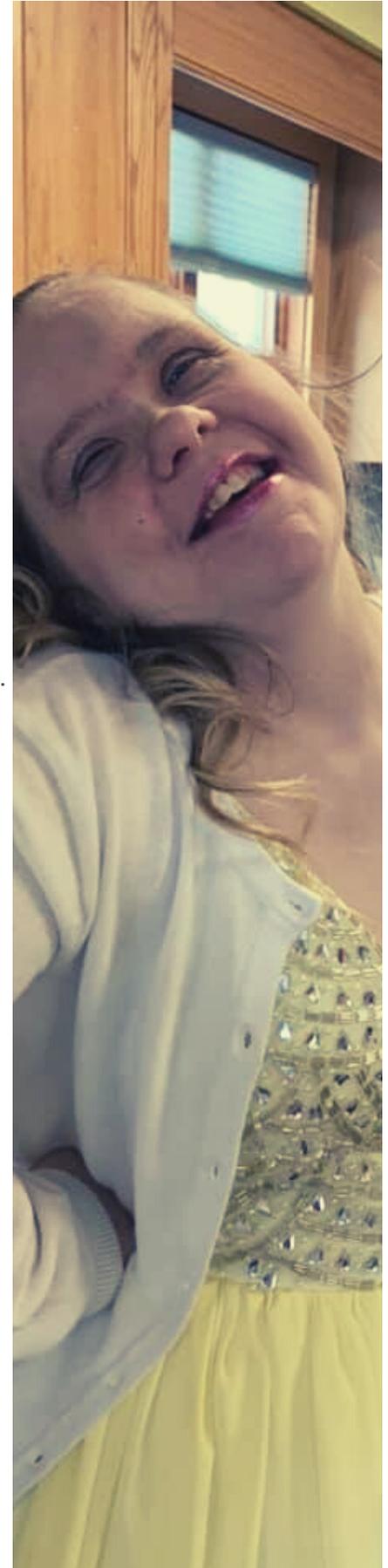
A “Mission and More” theme has permeated all aspects of our agency. We are proud of our agency's achievements during this time, including the completion of our new community home in Meadville. We began and have almost completed our third Capital Campaign home on East 22nd Street in Erie. We shrewdly utilized various governmental COVID-19 funds that we successfully obtained to provide important support to our frontline employees in way of protective equipment and enhanced wages. It was one of the best recruitment years for staffing using new ideas and tactics. Financially, we were able to keep a strong position aided by good decisions on various expense items. We also updated our strategic plan to better address the new environment and worked with our Board to stay connected and aligned in our efforts moving forward.

There are many more examples of “Mission and More” and I am confident to say EHCA once again has exceeded expectations! This was only possible because of the incredible efforts of EHCA's entire team. Thank you all for everything you do!

A handwritten signature in black ink that reads "Charles R. Walczak". The signature is fluid and cursive.

**CHARLES R. WALCZAK, MBA, FACHE**

Chief Executive Officer



# FROM THE CHAIR

EXTRAordinary and Resilient—two words to sum up the impact of this special organization this past year. EHCA is a thoughtful organization that regularly engages the Board of Directors and staff leadership in considering the future and establishing plans to ensure quality, service, and safety in all that we do. In this past year, we were able to use our well-exercised planning muscles to work through the challenges the year presented.



Many processes, programs and events had to be modified, but all involved worked tirelessly to resiliently respond to each new challenge. At the same time, EHCA was able to maintain progress in major accomplishments that we look forward to celebrating with the community, including the opening of new homes in Erie and Crawford counties.

It was also great to see the many creative ways that staff and volunteers from throughout the area worked to provide inventive and safe replacements for many of the events that are eagerly anticipated by all throughout the year.

On behalf of the Board of Directors, our appreciation and respect goes out to all the EHCA staff, families, volunteers and individuals for their continuing resilience in the face of so much change resulting in an EXTRAordinary year of assisting people with disabilities to live rich and fulfilling lives.

A handwritten signature in black ink that reads "Michelle Robertson".

**MICHELLE ROBERTSON**

Board Chair

# EHCA

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## BOARD OF DIRECTORS

Michelle Robertson  
Chair

Allen Bonace  
Chair Elect

Caroline Manino  
Past Chair

Ellen Masteller  
Secretary

Bruce E. Arkwright  
Treasurer

Jeffrey I. Blake, M.D.

Jerry Cannon

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Cathy Fresch

Dawn Joy, Ph.D.

Elizabeth F. Lechner

Kevin McCann

Edison Nicholson III

Colleen Gildea Shaffer

Edwin W. Smith, Esq.

Benjamin Wilson

# BY THE NUMBERS

## EHCA

### Revenue and Support

Program Revenue	\$	23,406,091
Government Assistance-CARES Act Funding		4,882,079
Contributions from EHCA Foundation		<u>636,669</u>
Total Revenue and Support		<u>28,924,839</u>

### Expenses

Program Expenses		22,333,953
General & Administrative		<u>2,860,329</u>
Total Expenses		<u>25,194,282</u>

Change in Net Assets		3,730,557
Net Assets, Beginning of Year		<u>6,242,042</u>
Net Assets, End of Year	\$	<u>9,972,599</u>

## EHCA FOUNDATION, INC.

### Revenue, Gains & Other Support

Contributions and Grants	\$	298,296
Investment Return		192,837
Fundraising, Net of Expenses		(5,510)
Gain on Disposal of Fixed Assets		<u>22,003</u>
Total Revenue		<u>507,626</u>

### Expenses

Program		672,059
General and Administrative		32,618
Fundraising		<u>155,514</u>
Total Expenses		<u>860,191</u>

Change in Net Assets		(352,565)
Net Assets, Beginning of Year		<u>9,329,241</u>
Net Assets, End of Year	\$	<u>8,976,676</u>



"We respect everyone as unique and inspiring people and provide them with the high quality, individualized care they deserve, because they're like family to us."

**EHCA CARE**

# PROGRAM NEWS

EHCA continued to provide exceptional care and individualized services for people with intellectual and developmental disabilities (ID/DD) this year. Here are just a few of our program accomplishments from 2019-20.

- The Lifesharing program continued to grow, even during the pandemic. We welcomed three, new individuals into our EHCA family. Lifesharing also achieved 100% compliance during the annual state inspections.
- EHCA's goal of welcoming individuals with disabilities into residential community homes rather than institutional settings continued. This included the newest EHCA home completed in Meadville. Locations in East Erie and North East are also on the horizon.
- EHCA's Nursing team has developed a Model of Care that we are proud of and redefines best care practices for people with ID/DD. This team also completed the HRST (Health Risk Screening Tool) implementation.



- The agency proudly continues to incorporate Diversity-Equity-Inclusion into our everyday mission.
- EHCA worked hard to successfully protect everyone's health and safety in all departments during a national pandemic. This included ensuring PPE and support given to the staff.
- Developed a "Crushing Covid" themed employee event (clinic) which provided education about the COVID-19 vaccination, as well as vaccine administration.
- The Development and Administration departments introduced a new Customer Relationship Management (CRM) platform, Salsa Engage. This communication tool is an advanced upgrade for all internal and external EHCA communication needs.
- The Options program continued to offer services and supports daily to over 223 individuals in Erie County.

# EHCA EVENTS

## Coming Up...

### Highmark VIRTUAL Walk for a Healthy Community 2021

February - July 15, 2021

Your favorite location

The 2021 Highmark Walk for a Healthy Community in Erie will be an online only virtual walk and fundraiser due to the COVID-19 pandemic. This year's Walk will benefit 22 local health and human service organizations, including EHCA! You can register today at: [ehca.org](http://ehca.org)

## Previous Event...

### EHCA's Victory Parade 2020

Saturday, August 22, 2020 | 10:00 AM – 7:00 PM

Harley-Davidson of Erie

EHCA was disappointed to cancel the regular Victory Ride in 2020, due to COVID-19, but the Chrome Angels motorcycle club saved the day! This motorcycle group and other volunteers coordinated a Victory Parade of bikes, cars, and other vehicles to safely drive by EHCA's residential homes in Erie County. The socially distant event raised money and morale for the agency and those in our care. Special thanks goes out to The Chrome Angels, Leader of Men, and Harley-Davidson of Erie for their help and support of EHCA's annual Victory Ride event.



### EHCA's Victory Ride 2021

Saturday, August 21, 2021 | Shades Beach Park, Harborcreek

Mark your calendar for the Victory Ride 2021!

For more Victory Ride info: [karyn.langdon@ehca.org](mailto:karyn.langdon@ehca.org)





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## FAST FACTS:



### WHO IS EHCA

EHCA began in 1912 as the Erie Infants Home and Hospital. Today, EHCA supports individuals with all levels of intellectual and developmental disabilities & challenges in Erie, Crawford and Venango counties



### PROGRAM COSTS

EHCA uses 88¢ of every dollar for program costs



### RESIDENTIAL PROGRAM

EHCA is home to more than 100 individuals living in 20 community residences in Erie and Crawford counties



### PROJECT FIRST STEP PROGRAM

There are 84 families & 250+ individuals supported. Staff helped 550 moms with at-risk pregnancies to have healthy, full-term babies



### OPTIONS PROGRAM

Options program goal is to support families who care for family members at home by offering meaningful activities and social opportunities



### MOVE PROGRAM

Program participants volunteer more than 6,000 hours in the community each year



### LIFESHARING PROGRAM

Lifesharing provides a home alternative for families needing to place their loved one in surrogate care



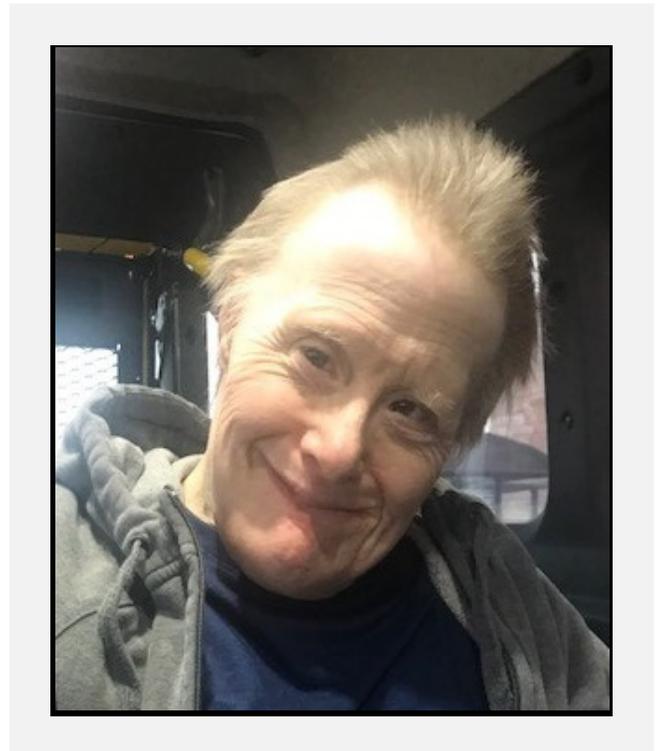


226 East 27th St.  
Erie PA 16504  
814.454.1534

## MEET HENRY

The EHCA family gained a new Crawford County member in 2020! Henry N. has moved into the Meadville Community Home at North Street. Henry is 57 years old and he enjoys listening to music, being in nature, and watching the PBS Channel. As you can see from his photo, Henry shares such a positive attitude and a contagious smile.

On his move-in day, Henry shared with EHCA's Admissions Coordinator/Residential Program Specialist, JaNess Engels, "I can't wait to move into my new home!" Welcome home, Henry.



**Assisting people with disabilities to live rich and fulfilling lives.**